



TRANSPPOSITION WORKSHOP

Making ADR fit for the digital markets

Brussels, 1-2 October 2026



VENUE: Thon Hotel EU – Wetstraat 75/Rue de la Loi 75 – B-1040 Brussels

AGENDA:

DAY 1

- 14:00 Welcome Remarks** by JUST Deputy Director-General Hubert Gambs
- 14:10 Panel discussion:**
Moving Forward with the Implementation of the ADR Directive
- 14:45 Session 1:**
Extension of the material scope by Prof. Monika Namysłowska, Head of Department of European Economic Law, University of Łódź
- 15:00 Breakout rooms**
- 16:00 Takeaways**
- 16:30 Ongoing ADR actions** by JUST ADR Team
- 17:15 Spotlight on the Commission priorities in consumer redress and enforcement**
with Head of Unit (JUST B3) Eduardo Cabrera Maqueda
- 17:30 Network Drinks**

DAY 2

09:30 Session 2:

World Café: Sharing Best Practices

Presentations by participants who volunteer to contribute

- **Bundling of cases**
- **Incentives on traders' engagement**
- **Extension of the Geographical scope**
- **Cooperation with enforcement authorities**

12:00 Session 3:

Clarifications on the interpretation of the current ADR Directive

by Dr. Emma van Gelder, Assistant Professor, University of Utrecht

12:45 Lunch

14:00 Takeaways from Session 2

15:00 Role of ADR Contact Points by ECC-Net

15:20 Concluding Remarks

by Director (JUST B) Isabelle Perignon

15:30 Departures